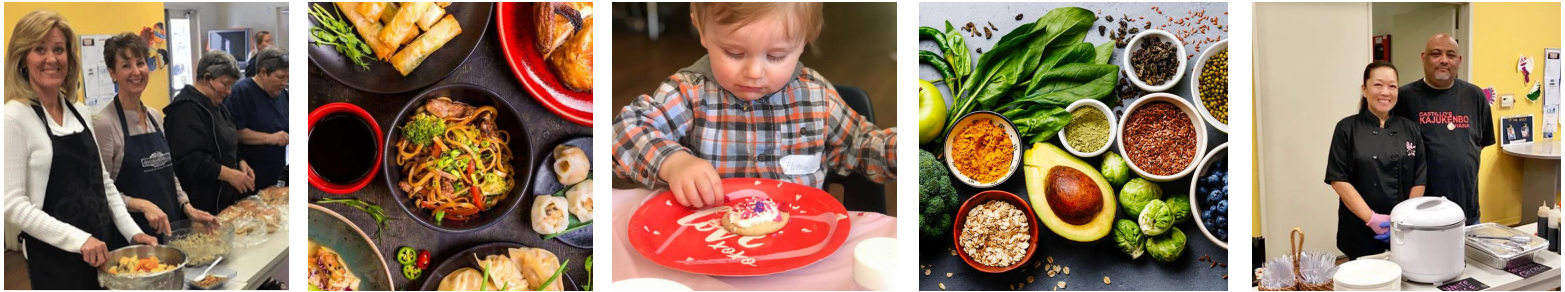


Serving In-Person



Thank you for signing up to provide dinner for our residents. We hope the answers to these FAQs are helpful!

1. What do I do on the date I signed up for if I'm serving in person?

- Arrive at 890 E. Vista way at 5pm with food for the serving number you were send via email (food should be from a licensed kitchen) as well as drink, and papergoods.
- Park in the back of the building.
- The RA on duty will take your temperature and show you were to sign the new COVID'19 waiver
- Wear your mask and the gloves we provide.
- Set up the food on the serving tables and let the RA know when you are ready to being serving.
- Once you've finished serving, you are welcome to sit down at a distance and get to know the everyone.

2. What precautions are in place to protect me from getting COVID'19?

- Volunteers will have their temperature checked before serving dinner.
- Face coverings and gloves are required during service.
- Our residents and RA Staff will wipe down and clean surfaces each day.
- Hand sanitizer will be available both at check-in and during service.
- COVID'19 precautions and reminders are posted throughout the area.
- Serving tables will be set up to allow volunteers to social distance.

While our top priority is your safety we acknowledge that some things are out of our control. We ask all volunteer to sign an additional waiver regarding the risks of COVID'19 prior to serving in person.

2. How many people can I bring to volunteer in my group?

Groups are limited to 5 volunteers.

3. How much and what type of food should I prepare?

Unfortunately, during this time, food can not be prepared at home. We ask all volunteers to provide pre-prepared food or pre-ordered food. See COVID'19 Dinner ideas for examples. The week before your dinner date, we will send the exact head count, but you can expect between 15-25 residents to be present.

Serving In-Person

4. What else should I bring?

Volunteers are responsible for bringing drinks, paper plates, napkins, cups, forks, knives, spoons and serving utensils. Dessert is optional.

5. When is dinner served?

Volunteers should arrive at 5:00 pm and be prepared to serve dinner by 5:15. Dinner lasts about 30-45 minutes.

6. Can the volunteers eat with the residents?

Unfortunately, during this time, we ask volunteers to remain socially distanced throughout their time on campus and avoid eating. With that in-mind, you are welcome to pull up a chair at a distance and get to know the residents.

7. Where is the Intake & Access Center (IAC) located?*

The Solutions for Change Intake Access Center (IAC) is located on Vista Way: **890 E Vista Way, Vista, Ca 92084**. Look for the "Volunteer Check-In," sign.

8. Is there a staff member there during dinner that can assist me?

Yes. A Residential Aide is at the IAC every night. They will be at the volunteer check-in table to help you sign-in and to take your temperature before you serve. They are a great resource for any questions you may have while at the IAC.

9. Can we pray before dinner?

Yes. Your group can pray before dinner.

10. Can children volunteer?

Absolutely! Volunteers of all ages are welcome. This is a fantastic opportunity for families. We have had children as young as five dishing out food. Younger children are welcome to play and eat with our residents.

11. What if we have to cancel?

If you have an emergency and need to cancel, please email Emily Fauber at: efauber@solutionsforchange.org AND call (760) 941-6545 x328. Please consider making arrangements for a replacement meal to be delivered in lieu of your service.

Serving In-Person

FUN & HELPFUL TIPS

- Bring sturdy paper or plastic plates, so the residents food doesn't slip right off.
- Consider bringing tablecloths or centerpieces to set a fun mood for the residents.
- Are you serving on or near a holiday? Plan some festive holiday specific elements. Residents in the Intake Access Center are on restriction and do not get to see friends or families for holidays. It is a difficult time and any fun and festivity is appreciated.
- Plan the meal with kids in mind. It is always wonderful when a kid friendly option is included.
- Take pictures of your volunteer group with the food and SEND THEM TO Emily at efauber@solutionsforchange.org or tag us on Facebook and Instagram @solutionsforchange We love to see your photos!!! And photos of the food can help future volunteers plan. Please do not take photos of residents.

